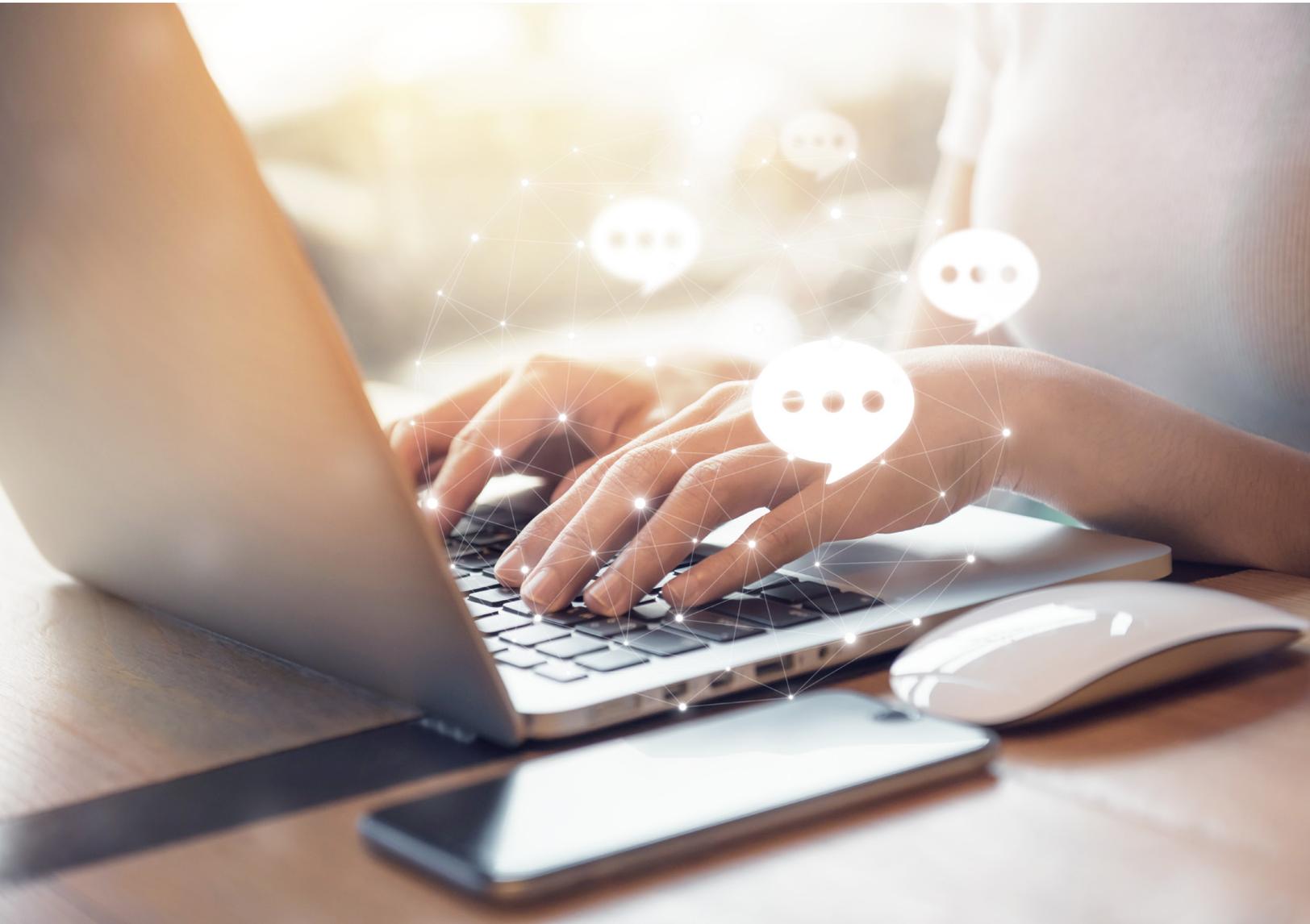


Website Underperforming?



INSOMNIAC Live! Chat



Connecting Storage Owners with
Tenants since 2003

INSOMNIAC Live! Chat

Enhance the customer experience on your website.

Mary wants to rent. She logs onto your website and everything is there: size, availability, price, you name it.

But Mary is apprehensive and says to herself, "Maybe tomorrow," CLICK, you just lost a customer.

The RIGHT people, in the RIGHT place, at the RIGHT time.

With Live! Chat, visitors would have been promptly greeted by an experienced Storage Counselor who knows everything about your facility. Able to help visitors overcome concerns, while providing a convenient and personal customer experience. That adds value and sets you apart from your competitors. Oh, and they're available day and night, even on weekends!



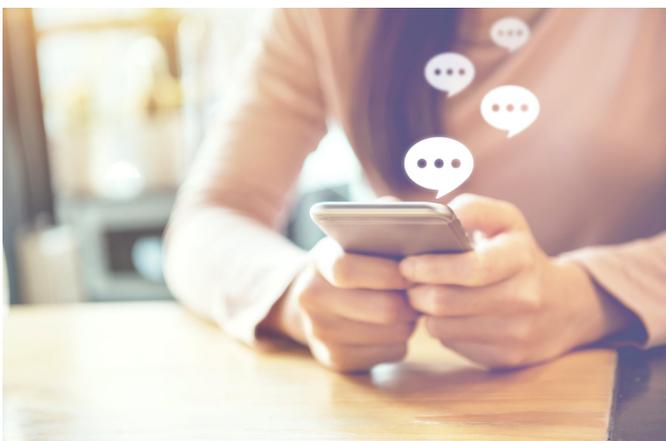
Increase Conversions

- Studies show a 10x conversion rate when using live chat.
- Helps to reduce visitors from clicking to another storage website.
- Visitors on your website are more likely to purchase your products when chatting.

Generate More Leads

- Storage counselors will retain chat transcripts and visitor information (name, email & phone number) to immediately email to your managers

Maximize your web performance and engage customers when they're ready!



Here's the cool part:

- Facility setup is FREE to OpenTech Kiosk & Live! Call Center customers.
- New customers pay a fixed setup fee of \$300 (plus \$100 per facility).
- \$45 per hour of chat time once setup (1 hour minimum/month).

Call to get started today! 800-481-7459

2501 West Dunlap Avenue, Ste 255

Phoenix, AZ 85021

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